



Dear Customer,

We thank you for choosing a CEA product for your work needs. CEA engineers, controls and produces every day very high quality products based on all the real necessity of our customers. Due to this, we are 100% sure that all our products have the lowest possible defect rate. By choosing us, you have got an industrial product, designed in every aspect to be useful and reliable for many years of hard work.

Anyway, we know very well that a good and reliable product is not enough for reaching your targets, which is the reason why we have created a special solution for supporting you better also in the future: CEA WARRANTY EXTENSION UP TO 5 YEARS. This is an additional FREE OF CHARGE warranty extension that CEA offers to all its customers, in order to meet your necessity of today and protect you investment in the future.

CEA SERVICE TEAM



CEA WARRANTY EXTENSION UP TO 5 YEARS

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HOW TO DO IT.

This warranty extension is free of charge, but it requires the mandatory registration of the equipment through the website www.ceaweld.com. The extended warranty is valid only if the correct product procedure registration has been totally completed in all its points.



At the end of the first product registration, CEA will also create for you a reserved area. From this area you have full access to all your fleet and to some extra documents, to better exploit your equipment. When you register a second product, you must always use your login credentials in order to keep all your information and products under the same profile.

For any further information on how to register your product, please, check the website <https://www.ceaweld.com/en/warranty/>.

At the end of every correct product registration, you will find automatically in your reserved area the warranty certification of your equipment.

In case of non-registration, the warranty is considered standard. Please, ask to your preferred official CEA dealer for having all the information about standard warranty conditions.



DON'T WAIT, IT'S FREE.

CEA believes that the advantage of registering a CEA product and accessing the exclusive WARRANTY EXTENSION UP TO 5 YEARS is indispensable for all our customers. This is why we have chosen to make this possibility user friendly and free.

Do not hesitate to register your first product for free on our website and start using the great advantage you can get from the up to 5 year warranty and from the reserved area. If you have any questions about filling out the form, ask your local distributor and he help you do it right.

The Reserved area is a very powerful tool for every CEA customer. Inside this area, you will find the complete list of your registered CEA equipment, together with very useful documents, manuals and videos for a better use of your welding equipment.

HOW DOES IT WORK?

CEA warranty extension has been studied and optimized on the different components of the various products to guarantee the maximum possible time on each of them. The following list regulates the 5 YEAR WARRANTY EXTENTION over the specific parts:

5 years

- Main transformers
- Output inductors

3 years

- Power sources
- Wire feeders
- Cooling units

2 years

- Power sources « ROCK »

1 year and 6 months

- Resistance welding equipment with standard serial number

1 year

- Cooling pumps
- Automation products
- Ventilators
- Main contactors



- Wire feeder motors
- Solenoid valves
- Welding Masks (welding helmet)

6 months

- Separately supplied spare parts

In case of warranty repairs, the warranty for the machine and replaced parts will not extend the original warranty period of the equipment.

The warranty and the warranty extension exclude non-reproducible software errors and parts subject to mechanical ageing or natural wear (e.g. welding and cutting torches and their accessories and consumables, connection cables such as power supply cord with plug, electrode-holder pincer and ground clamp cables, safety connections, brush/hammer, shield with lens, interconnecting cables, operating elements such as knobs, control panel cover and connection sockets, as well as wheels, filters, rollers, wire inlet nozzles, accessories such as pressure reducers, spool adapters, cooling liquid, anti-spatter spray, remote controls).

CEA standard warranty and CEA warranty extension detailed above are meant for single shift operation of the CEA products. For all the CEA products used for two or more working shifts, the warranty period is considered to be half of what written in this document as per the following list:

2 years and 6 months

- Main transformers
- Output inductors

1 year and 6 months

- Power sources
- Wire feeders
- Cooling units
- Resistance welding equipment with standard serial number

6 months

- Cooling pumps
- Automation products
- Ventilators
- Main contactors
- Wire feeder motors
- Solenoid valves
- Welding Masks (welding helmet)



- Separately supplied spare parts

WHO CAN ASK FOR WARRANTY AND WARRANTY EXTENSION?

All customers can ask for the warranty service during the warranty period. It is responsibility of the official CEA dealer or company whom sales the product, to check it for allowing the reparation under warranty. Generally, warranty will be approved only when the equipment is used in accordance to the CEA manuals requirements. For this reason, warranty will be generally considered invalid when:

- CEA products have not been operated using original CEA accessories (e.g. interconnecting cable, remote control, coolant, etc.) and/or original CEA spare and wear parts.
- Reparation and maintenance is carried out by any party other than CEA or authorized CEA service.
- Periodical maintenance is not carried out.
- Products have been overloaded according to the power and technical data specified in the operating instructions.
- Products were used inappropriately or without any maintenance.
- Products have been modified in any way or tampered.
- Products have been partially or totally disassembled.
- Products have been damaged due to accidents, misuse, improper operation, incorrect installation, incorrect or faulty power supply, interference, carelessness, use of force, regardless of the instructions for use as clearly detailed in the operating manual, inadequate maintenance (see related chapter in the user manual of the equipment), exterior influences, natural disasters or personal accidents.

For any further information on the standard warranty conditions, please ask directly the company who sold the product or an official CEA dealer.